



## OUR VALUES



### WE STRIVE FOR EXCELLENCE

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Our goal is to deliver an outstanding customer experience through our passion for ion channel drug discovery, focus on quality and attention to detail. We seek out and act upon feedback, enabling us continuously to improve as individuals and as a company.



### WE RESPECT EACH OTHER

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We talk politely and professionally at all times and listen carefully to the views of our customers and colleagues. Our Team ensures that we understand what we are being asked to do, to enable us to exceed our customers' expectations.



### WE ARE LEADERS

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We are honest, entrepreneurial, and inspirational. Leading by example, we take the initiative, encourage innovation, manage risk and embrace new ideas. We strive to exhibit these behaviours and values in ourselves and we expect to see them in others.



### WE ACT WITH INTEGRITY

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We don't just do things right, we do the right thing. We aim for excellence in our work, but if we do make mistakes we take ownership and correct them. We trust others with responsibility and share information openly with each other to create a positive working environment.



### WE ARE ONE TEAM

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We are united, inclusive, and collaborative. We deliver Metrion Biosciences' ethos to our customers diligently, sharing the workload with colleagues to provide a consistent and exceptional service to our customers.

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